

2011  
Combined Federal Campaign  
of the National Capital Area  
[www.cfcnca.org](http://www.cfcnca.org)

COMPASSION  
OF INDIVIDUALS  
**POWER**  
OF COMMUNITY



## e-Giving FAQs

### **What is e-Giving?**

e-Giving is short for electronic giving and incorporates all electronic giving methods available to CFCNCA donors. Visit the e-Giving tab at the top of the page on [www.cfcnca.org](http://www.cfcnca.org) and follow the simple steps to make your pledge online.

### **Why should I use e-Giving?**

Regardless of which e-Giving option you use, it is more cost efficient for the campaign than using the traditional paper pledge form. Besides being a simple and secure process that is available 24/7, the e-Giving options are also more environmentally friendly as they use less printed materials.

### **What are my overall e-Giving options?**

e-Giving includes both completely electronic, **paperless**, or electronically assisted, **online printed**, options.

### **What are my paperless e-Giving options?**

All CFCNCA donors have access to paperless one-time or monthly credit/debit or electronic check giving. Only select CFCNCA donors have access to paperless payroll giving if their agency participates in the paperless payroll giving program. Please contact your Keyworker to determine if you are eligible for paperless payroll giving.

### **What are my online printed e-Giving options?**

All CFCNCA donors have access online printed pledging. This method allows you to fill out your pledge form electronically, but requires that you print and submit the form to your Keyworker before your pledge is complete. The online printed option is available for payroll, cash or check contributions.

### **Is my paperless e-Giving transaction secure?**

The CFCNCA paperless e-Giving is processed through a secure site and no personally identifiable information is stored or retained by the CFCNCA. Paperless credit, debit and electronic check transactions are processed through a secure third party processor, which is compliant with the latest Payment Card Industry (PCI) standards.

### **What if my agency uses Employee Express?**

If your agency uses Employee Express (EEX), you may be eligible to make a paperless payroll deduction through EEX. Please contact your Keyworker to determine if you are eligible for paperless payroll giving through EEX.

### **If I use e-Giving how do I get my donor sticker and Eagle or Double Eagle pin?**

Request the donor sticker and pin, if appropriate, from your Keyworker.

### **How does my agency get credit for my paperless pledge?**

All paperless pledge data is integrated into the CFCNCA reporting database used by campaign volunteers. By entering your appropriate reporting unit number during the pledge process, your agency will receive credit for your pledge even though you will not physically turn in a pledge form with paperless e-Giving.

*For more information on e-Giving, visit [www.cfcnca.org](http://www.cfcnca.org).*